

Fuel your growth with client service excellence.

ClearlyRated helps professional service firms measure, analyze, and operationalize client experience data to drive differentiation and growth.

The Story

Today's professional service firms suffer churn, revenue loss and a lack of differentiation due to an absence of robust client experience insights.

That's where ClearlyRated comes in.

ClearlyRated's suite of CX products and services identify at-risk business and expansion opportunities and provide third party credibility. Firms not only save time and energy, their CX drives business outcomes – increased revenue, retention and differentiation.

Products & Services

- NPS Surveys
- AI analysis & reporting
- Business pages
- Professional pages
- Industry Awards
- Industry benchmarking
- Tiered, white glove support
- CRM, ATS integrations and more
- Real-time alerts and dashboards
- Survey customization

By the Numbers

100+

Typical number of at-risk accounts identified for a mid-sized firm

88%

Of clients rate ClearlyRated 9 or 10 in NPS

30%

One client's growth rate over prior year after using ClearlyRated

Industries

Staffing & Recruiting

Invest in client relationships to increase revenue

Accounting

Accounting-specific solutions to refine client interactions

Legal

From matter-specific feedback to practice group benchmarking, we can help

Insurance

Eliminate silent dissatisfaction and build reputation

HR Services

From post-hiring surveys to regular check-ins, always know

IT Services

Measure customer experiences to know what matters

RPO

Differentiate your firm in a hyper competitive field

Other B2B

Know what your clients think and act proactively

"In a world where everyone says 'we care more' than our competition, this truly is a way to highlight the voice of the customer in an independent way."

- Matt Sharples, Founder & CEO, TriCom



Schedule a call

1 (800) 921-2640

sales@clearlyrated.com